

Tenant & Leaseholder Panel

To: Marilyn Smithies (Chair)
Colin Wood (Vice-Chair)
Syed Ahmed, Jill Arboine, Aishnine Benjamin, Yaw Boateng, Peter Cooper,
Bernard Daws, Sandie Fernando, Sylvia Fletcher, James Fraser, Sheila M
Howard, Jim Mansell, Sheila Mitchell, Grace Osoata, David Palmer, Guy
Pile-Grey, John Piper, Sharon Swaby, Maureen Symes, Jamil Tarik,
Laurence Taylor and Kim Wakely

Councillors Pat Clouder, Clive Fraser, Felicity Flynn, Patricia Hay-Justice,
Richard Chatterjee, Lynne Hale and Michael Neal

A meeting of the **Tenant & Leaseholder Panel** will be held on **Tuesday, 3 July 2018** at **6.30 pm** in **F10 - Town Hall**

JACQUELINE HARRIS-BAKER
Director of Law and Monitoring Officer
London Borough of Croydon
Bernard Weatherill House
8 Mint Walk, Croydon CR0 1EA

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Monday, 25 June 2018

AGENDA

1. Welcome and Introductions

2. Apologies for absence

To receive any apologies for absence from any members of the Committee.

3. Disclosure of Interest

Members will be asked to confirm that their Disclosure of Interest Forms are accurate and up-to-date. Any other disclosures that Members may wish to make during the meeting should be made orally. Members are reminded that unless their disclosable pecuniary interest is registered on the register of interests or is the subject of a pending notification to the Monitoring Officer, they are required to disclose relevant disclosable pecuniary interests at the meeting

4. Minutes of Previous Meeting (Pages 3 - 8)

To approve the minutes of the meeting held on Wednesday 17 January 2018 as an accurate record.

5. Overview from the New Administration: Priorities for the Housing Service for the next 4 years

Verbal report from Councillors Alison Butler and Patricia Hay-Justice.

6. The Hackett Review - Croydon's Response (Pages 9 - 12)

Response from Kirsteen Roe (Head of Assets and Involvement)

7. Scrutiny Report on Responsive Repairs (Pages 13 - 38)

Report from Yaw Boateng (Tenant Scrutiny Panel).

8. Staffing Restructure of Housing Needs: Who's Who and What it means for residents (Pages 39 - 44)

Report from Yvonne Murray (Head of Tenancy & Neighbourhood Services) and Sian Foley (Head of Service Development).

9. Resident Involvement Refresh: Update and future proposals (Pages 45 - 60)

Report from Chris Stock (Resident Involvement and Scrutiny Manager).

10. Resident Involvement Activity Report (Pages 61 - 66)

This report is attached for information only.

11. Scrutiny update

Verbal report from Yaw Boateng (Tenant Scrutiny Panel)

12. Feedback

- a) London Tenants' Federation - Jamil Tarik
- b) ARCH - Yaw Boateng
- c) Croydon Voluntary Sector Alliance (CVSA) - Guy Pile-Grey
- d) All Ages Inter-generational update and Youth Provision and Communities Fund - Sian Foley

13. Any Other Business

14. Date of next meeting

Tuesday 16 October 2018 at 6:30pm in the Council Chamber, Town Hall, Katharine Street, Croydon CR0 1NX.